

# LABOUR MARKET NEWS

Alberta **NEWS**

CALGARY AND AREA



## Technology meets art

### Working as an interactive media programmer

SCOTT LUEDTKE WAS in Grade 3 when he was first introduced to computers. “I remember we went on a field trip to this school that we just called the ‘Computer School,’ and they had a piece of software called Logo where you could program this green little triangle turtle to move where you wanted it to and draw all these geometric patterns. I thought that was really cool,” he says.

Now 29, Luedtke has taken his passion for computers and design and created a career for himself as an interactive media programmer.

Interactive media programmers (NOC 2174) write, modify, integrate and test computer code for Internet applications, computer-based training software, computer games, film, video and other interactive media. They can work for communication design studios, computer software development firms, interactive software publishers, media production companies or information technology consulting firms.

A rapidly evolving occupation, the roles of interactive media programmers have changed drastically in the past few years. “This isn’t necessarily a new job, it’s just become more disciplined over the years,” says Luedtke, who now works as a senior web developer for Trigger Communications. “The bar is constantly being raised.”

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Scott Luedtke has taken his passion for computers and design and created a career for himself as an interactive media programmer.

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This publication has been prepared by Alberta Employment and Immigration with the support of the Government of Canada. Find us online at [employment.alberta.ca/calgary](http://employment.alberta.ca/calgary).

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“Anything to do with programming for the web used to be a job that was only for the hard-core computer code programmers, which unfortunately left us with websites which were very dull, extremely awkward and hard to use. Now the guys who appreciate design are starting to learn how to code which is why we are starting to see so many more useful sites out there,” says Luedtke.

### Bucking the trend

Demand for this position has increased over the past few years and continues to boom even through these recent uncertain economic times.

As some financially strapped businesses look for ways to optimize their business processes, more people are needed in information technology jobs such as interactive media programmer.

In fact, web development skills were the most requested by Canadian information-technology employers in 2007, according to a report by Sapphire Technologies, with demand for those roles rising over 16 per cent from 2006.

## DID YOU KNOW?

**Interactive media programmers can earn up to \$100,000 a year.**

Interactive media programmers who have just graduated from a post-secondary school can earn around \$50,000 a year, and with experience they can earn up to \$100,000 a year.

“The amount of money you make really depends on how well-rounded your skills are in both programming and design,” says Luedtke. “The more experience and skills you have, the more you will get paid.”



Luedtke's passion for design led him to become an interactive media programmer.

Trigger Communications has recently expanded its interactive department and plans to hire more staff in the near future, and Luedtke says he feels confident he will always be able to find work.

“There always seems to be work and most companies are expanding these departments because there is an increasing demand for Internet services,” he says.

### Pursuing his passion

Luedtke pursued his interest in computers throughout his junior and senior high school years and enjoyed it as a hobby.

But after graduation, he took two years off to decide what he was going to do. “I honestly didn’t know what I wanted to be or do,” says Luedtke, who entered Mount Royal’s computer science transfer program and then went on to get his degree at the University of Calgary.

“Computer science taught me the basics of how computers work,” says Luedtke. “It seemed like a natural fit.”

That formal education helped Luedtke understand the technical aspect of computers, but he also had an interest in design and decided to pursue it on his own time. “I must have read thousands of code and

graphic design tutorials,” he says.

“It started because I wanted to design websites, but I also wanted to make my designs come to life.”

While a degree in computer science won’t teach people how to become web developers, it teaches them the fundamentals of computer programming. “You have to want to be a web developer and be willing to put in countless hours of your own time and research to be decent at it,” says Luedtke.

This interest in both technology and art is common with interactive media programmers.

“Programmers need an eye for design,” says Luedtke. “When I was in school I saw plenty of people who could write code, but when a project came up that required you to make something an everyday person would potentially use, everyone did a poor job. It’s a really tough thing to do. Making something clean, simple, and a pleasure to use is surprisingly difficult.”

After graduating from university, Luedtke built up his skills by working for various companies writing code, designing websites and doing freelance work before being hired for his current role.

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Experience is an important job requirement for interactive media programmers and on-the-job training varies greatly depending on the company.

Because Trigger's interactive department is fairly new and expanding, Luedtke has learned almost all the skills necessary on the job.

"Most of my job relies on learning new skills through doing various projects and problem solving," he says. "But no matter what kind of specialty you decide to enter as an interactive media programmer, education can only teach you so much. You learn a lot more on the job because each project you come across has its own problems you have to solve. Over time you learn cool tricks and invent new and creative ways to keep things fresh to stay ahead of the rest."

This means interactive media programmers must be able to work independently and be able to problem solve. "I'm always trying out new things and learning and in this job that is essential," Luedtke says. "This job is evolving so rapidly that really there is no one to teach you how to do all the things you need to do on a day-to-day basis. It literally changes every day."

### A typical day

Working from 9 a.m. to 5 p.m. from Monday to Friday, Luedtke is a link in the advertising company's chain that turns clients' online visions into web-based reality.

"When you look at a website it might look pretty simple and straight-forward, but usually there was a lot of thought put into many things that most people will never know or appreciate," Luedtke says.

Once a client gives the go-ahead on an idea, the graphic design team will hand the design files over to Luedtke, and his job is to make those graphics interactive. For example, he will create anything from a

simple drop down menu on a website to moving animations for banner ads. "Anything that people interact with on a website, I create," Luedtke says.

Luedtke works mostly with Adobe programs such as Flash, Photoshop and Illustrator and writes code for websites using Hypertext Markup Language (HTML), which codes the elements of websites, and Cascading Style Sheets (CSS), which structures those elements.

"Writing code takes a lot of time and looks pretty boring to most people but it's actually pretty interesting because once it's done you get to sit back and watch how people use and interact with what you've made," he says.

Luedtke also spends about an hour each day checking out what's new on websites and forums. "I look for inspiration," he says. "If I see some small aspect from something I really like, I try to improve upon that and make it better. Creativity is a big aspect of this job and there's always new sites and ideas coming up on the web. There are a lot of things that we will be using in the future that haven't been discovered yet... it really is an evolving occupation."



Luedtke takes client's ideas and makes them interactive.

## Education for interactive media programmers

There are no standard education requirements for interactive media programmers, but employers generally prefer to hire applicants who have at least two years of related post-secondary education or experience. There are a wide variety of design and computer science programs offered by universities, colleges, technical institutes and private vocational schools in Calgary.

**Art Tech College** offers a 10-month multimedia and graphic arts program, a 10-month 3D animation program and a 12-month online animation and gaming course. Visit [newmediacampus.com](http://newmediacampus.com) or call 403-287-2623 for more information.

**SAIT** offers diploma programs and applied degrees in information technology as well as a two-year new media production and design diploma program through continuing education. Visit [sait.ca](http://sait.ca) or call 403-284-8110 for more information.

**Bow Valley College** offers various courses in computer basics, website development and information technology through its continuing education program. Visit [bowvalleycollege.ca](http://bowvalleycollege.ca) or call 403-410-1400 for more information.

The **University of Calgary** offers programs in computer engineering, computer science, computing and information systems and software engineering. Visit [ucalgary.ca](http://ucalgary.ca) or call 403-220-5110 for more information.

**ACAD** offers programs in media arts and digital technologies, as well as a program in visual communications design. Visit [acad.ab.ca](http://acad.ab.ca) or call 403-284-7600 for more information.

The **DeVry Institute of Technology** offers programs in computer engineering, computer information systems and network and communications management. Visit [devry.edu/calgary](http://devry.edu/calgary) or call 403-207-3161 for more information.

## Technology and business

### Working as a business analyst

**NO TWO DAYS** are ever the same for business analyst Steve Swenson, 40.

“Most of the time I come into my office but I don’t stay there very long. I never know where I’m going to be or what I’m going to be doing and that’s part of what I love about this job.”

Working as consultants or full-time for companies, business analysts, also known as information systems consultants (NOC 2171) help organizations operate as efficiently and effectively as possible by developing information technology solutions for business problems. This can include anything from solving simple technical or operational problems to providing an overall strategy for the way a company operates.

“Business analysts help companies in all aspects of their organization to improve their systems, whether it be accounting or their overall business flow,” says Swenson, who is now business analyst at SSL Solutions Inc.

And despite the recent economic downturn, it’s a job that’s currently in demand in Calgary as companies look for ways to save



Business analyst Steve Swenson says demand is still high for business analysts in Calgary.

costs and make their companies run more efficiently.

#### In demand

“This is an interesting time for business analysts,” says Swenson. “While some companies are cutting back on their costs and not using analysts as much, other companies realize the value of hiring a business analyst. Most companies aren’t as busy right now and it’s a great time to focus on how they can make things run better and more efficiently, which in turn cuts down costs.”

SSL expects to hire more business analysts in the coming year, and job sites such as [Monster.ca](http://Monster.ca) are full of job advertisements for business analysts.

“People looking to enter this field shouldn’t have any problem finding

work,” says Swenson. “There are still many companies looking for good, qualified business analysts.”

While the role of the business analyst isn’t necessarily new, it has evolved in recent years.

“It use to be that business analysts came from a financial background such as accounting or from a systems or technical support role,” says Swenson. “But in the past few years it has moved away from that and now it’s more important to have an aptitude for providing solutions. Today, business analysts are problems solvers who are analytical and who can keep an open mind to multiple solutions and think outside the box.”

Swenson never imagined he would become a business analyst. As an accountant for a tire company 13 years ago, he wasn’t even that fond of computers. “Ironically, back then I hated computers. I just didn’t know how to use them and had no experience with them.”

But when the company went through a systems change, Swenson quickly learned a great deal about how computers worked.

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## DID YOU KNOW?

**Business analysts can earn more than \$80,000 a year.**

“Typically junior business analysts who are just starting out will earn \$50,000 a year and can make more than \$80,000 a year,” says Swenson. “Generally, the more business experience they have the more they will get paid.”



Steve Swenson has been a business analyst for 13 years.

“I realized that computers are very logical and they will do what you tell them to do, and it ended up making a lot of sense to me.”

He also found he liked the process of making those system changes. “I learned a lot through those changes and when I left that job I had some friends who wanted to change the way their accounting systems worked so I offered to help,” Swenson says. “I found that I also really enjoyed helping people to see what they were doing wrong in their company and how they could improve it.”

Swenson then took on a job selling accounting systems software. “There, I sold software to companies, helped them install it and taught them how to use it. I learned how to find out what clients need to do to make their business flow better, did some sales and marketing and learned a lot about the different kinds of software available out there. It was great, it helped me get to where I am today.”

With both business and technical experience behind him, Swenson then moved up in his career, first working as a business solutions manager, then as a senior business analyst before opening SSL Solutions Inc. with two co-founders in 2000.

This gradual career progression is common for business analysts. While most have a combination of business and technical expertise (see education below), the experience in business is much more integral to the position.

“At our company we have people with music degrees who have learned business through experience,” Swenson says. “What’s most important is that they have experience in business. They can learn the technical aspects, such as software programs, on the job.”

### Always something new

Swenson says he never knows what each work day will bring. “People tend to think because we work with computers that we sit in front of a computer all day. While that can be part of what we do it’s not the majority of our work.”

Most of the time business analysts work on multiple projects at the same time and at various phases of projects. Any given day they could be meeting with clients to help them plan a project, working on software programs for clients, implementing software programs for clients or even fixing problems that may arise.

“Our days vary a lot. Our work varies and our clients vary,” says Swenson. “I really don’t know from day to day what I’m going to be doing. People who want to become business analysts should be aware of that.”

They should also have certain skills, Swenson adds. “They need to have attention to detail. That’s very important whether you’re writing emails, letters or documenting processes because it all has to be correct. They should also have excellent communication skills because they need to be able to sit down with a client, listen and find out what their problems are and find the best solution for them.”

But above all, they should enjoy helping others. “They should have the kind of personality that enjoys assisting other people,” he says. “My favourite part of this job is helping the clients. I get a feeling of satisfaction in the knowledge that we helped a company do something better, whether we helped them solve a problem or just be more efficient.”

## Education for business analysts

Business analysts generally need a combination of experience or education in both information technology and business. For education related to the technical aspects of the job, see page 3. Graduates of technical programs must then acquire education and/or experience related to business. Here are a few Calgary options for business education.





**Mount Royal College** offers certificates, diplomas and degrees in business administration. Visit [mtroyal.ca](http://mtroyal.ca) or call 403.440.5000 for more information.

The **University of Calgary** offers business and professional programs through its continuing education program as well as business and commerce degrees through the Haskayne School of Business. Visit [ucalgary.ca](http://ucalgary.ca) or call 403-220-5110 for more information.

**SAIT** offers various business administration diploma programs, and a bachelor of applied administration degree. Visit [sait.ca](http://sait.ca) or call 403-287-2623 for more information.

## OTHER JOBS IN INFORMATION TECHNOLOGY

The information technology industry is expansive and includes a wide variety of occupations. Below is a list of the just some of the careers available in this field. For information on where to find information technology jobs, see page 8.

<p><b>COMPUTER AND NETWORK OPERATORS (NOC 2281)</b></p> 	<p>Computer and network operators establish, operate, maintain and support the use of local area networks, wide area networks, mainframe networks and related hardware. They are employed by corporations, government departments and consulting firms.</p> <p><i>Skills:</i></p> <ul style="list-style-type: none"> <li>• ability to think logically and analyze complex problems</li> <li>• ability to express ideas in clear, understandable terms</li> <li>• a keen interest in technological developments</li> </ul> <p>Salary range: \$21.53-\$35.78/hr</p>
<p><b>COMPUTER PROGRAMMERS (NOC 2174)</b></p> 	<p>Computer programmers create, modify and test the forms, scripts and code that tell computers what to do. They are employed in information systems departments of large organizations or in specialized software development firms.</p> <p><i>Skills:</i></p> <ul style="list-style-type: none"> <li>• think logically for a long period of time</li> <li>• remain patient and persistent when debugging programs</li> <li>• attention to detail</li> </ul> <p>Salary range: \$20.68-32.21/hr</p>
<p><b>COMPUTER SERVICE TECHNICIAN (NOC 2242)</b></p> 	<p>Computer service technicians install, service and configure computer systems and networks including desktop computers, servers and peripherals such as printers, disk drives and CD-ROM drives. They can be employed by computer manufacturers, computer consulting firms, computer sales and service firms, and large organizations such as government departments and major corporations.</p> <p><i>Skills:</i></p> <ul style="list-style-type: none"> <li>• good communication and interpersonal skills for dealing with customers in problem situations</li> <li>• mechanical aptitude and the ability to think logically</li> <li>• good problem solving skills</li> </ul> <p>Salary range: \$22.18-30.52/hr</p>
<p><b>WEB DESIGNER (NOC 2175)</b></p> 	<p>Web designers work with marketing experts, graphic designers and various clients to design website content. They can be self-employed or work for large organizations or government departments.</p> <p><i>Skills:</i></p> <ul style="list-style-type: none"> <li>• think logically and concentrate for long periods of time</li> <li>• organize information effectively</li> <li>• attention to detail</li> </ul> <p>Salary range: \$18.99-34.97/hr</p>

GET MORE INFO: Visit [employment.alberta.ca/calgary](http://employment.alberta.ca/calgary), go to Business and Industry and click on Labour Market Information. There, you can find previous publications of Calgary Labour Market News. For more information on information technology careers see the December 2007 issue. For more information on web designers see the June 2008 issue.

### What is a NOC?

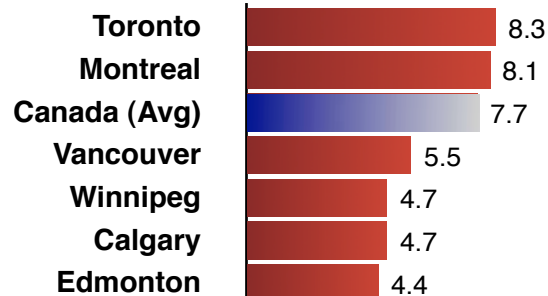
National Occupation Classification (NOC) codes describe the occupations of Canadians. To find out more about NOC codes, see the January 2008 Labour Market News. To search the NOC codes mentioned in this bulletin, visit [Human Resources and Social Development Canada](#) or the [Alberta Learning Information Service](#) site.

### Labour Force Survey—February 2009

Alberta's unemployment rate rose to 5.4 per cent in February from 4.4 per cent in January.

Calgary's unemployment rate also rose from 4.1 per cent in January to 4.7 per cent in February.

#### Unemployment Rates Major cities and Canada





# Working in... Information Technology



OVER THE LAST decade Calgary's information technology sector has become a major contributor to the economy.

The city's high concentration of oil and gas and software companies, which are major employers of Information and Communication Technology (ICT) professionals in the city, have made it an ideal place for those in the industry. In 2007 alone, revenue for Alberta's ICT industry was approximately \$11.7 billion. This industry is still hiring despite the recent economic crisis. In fact, there is a shortage of skilled workers and gaps that will need to be filled due to growth and retirements.

### The industry

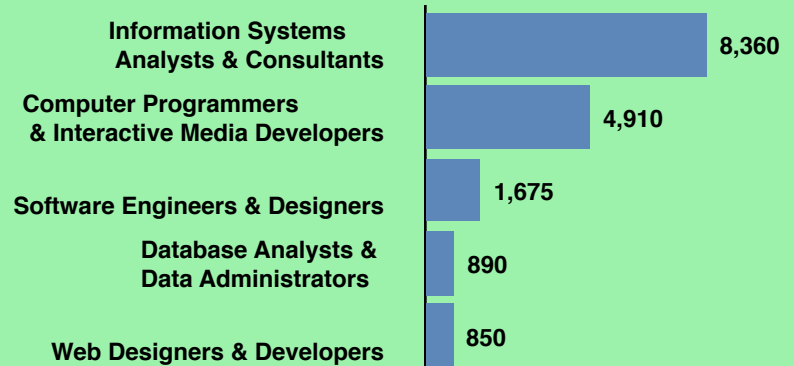
According to the 2006 Census, there are 16,680 computer and information systems professionals employed in Calgary. Of those, 8,360 are information systems analysts and consultants, 4,910 are computer programmers and interactive media developers, 1,675 are software engineers and designers, 890 are database analysts and data administrators and 850 are web designers and developers.

## DID YOU KNOW?

**More than a quarter of IT workers in Canada in 2001 were women.**

The three occupations with the greatest representation of women were database analysts and data administrators (42 per cent), systems testing technicians (41 per cent), and web designers and developers (33 per cent).

### Employment in computer and information systems, 2006



Source: Statistics Canada 2006 Census

## Resources for job hunters

Organization	Services	Contact
Information Technology Association of Canada	The voice of the Canadian information and communications technologies industry representing a diverse ICT community.	<a href="http://itac.ca">itac.ca</a>
International Institute of Business Analysis	An independent, nonprofit professional association serving business analysts. Offers certification, professional development, news, and job opportunities.	<a href="http://theiiba.org">theiiba.org</a>
Canadian Information Processing Society	Canada's association of IT professionals.	<a href="http://cips.ca">cips.ca</a>
Tech Jobs Calgary	A job site designed specifically for information technology positions.	<a href="http://techjobscalgary.com">techjobscalgary.com</a>
Techvibes Calgary	A job site designed specifically for information technology positions.	<a href="http://techvibes.com">techvibes.com</a>
Sapphire Technologies Canada Ltd.	An IT recruitment agency.	<a href="http://sapphireca.com">sapphireca.com</a>

## Working in... information technology

### Before you apply

The Information and Communication Technology (ICT) industry is one that offers plenty of growth opportunities, but these days applicants need a specific “package” of technology skills, industry experience, as well as communications and business expertise.

An ICT applicant’s resumé should highlight any customer service experience they may have, because many ICT jobs involve working with customers or with other company employees.

Other things to detail on a resumé would be problem solving, writing and management experience, along with any formal ICT training. It’s a good idea to look into continuing education courses as well, since new technology is continually being introduced and the industry is always changing.

### Starting the job hunt

While job ads can be sometimes be found through newspapers such as the Calgary Sun Classifieds, generally the best way to find these jobs is through the Internet. General online websites such as [Monster.ca](http://Monster.ca), [Workopolis.com](http://Workopolis.com), [Officejobs.com](http://Officejobs.com) and [BAjob.ca](http://BAjob.ca) all advertise positions in information technology, and government sites, educational institutional sites and recruiting agencies are also great resources.

The **City of Calgary**’s information technology department posts jobs on its website. To locate these jobs visit [calgary.ca](http://calgary.ca), and search for “information technology careers.”

The **Government of Alberta** is a great job search resource for positions within the provincial government. Visit [jobs.alberta.ca](http://jobs.alberta.ca).

The **Government of Canada** is another good resource for employment information and careers within and outside of the government. Visit [canada.gc.ca](http://canada.gc.ca) and search “jobs.”

**Mount Royal College** ([mtoyol.ca](http://mtoyol.ca)) currently has job postings for web developers and database analysts.

The **University of Calgary** ([ucalgary.ca](http://ucalgary.ca)) currently has postings for positions such as computer programmer/analyst, security specialist, business analyst and web communications specialist.

**SAIT** ([sait.ca](http://sait.ca)) currently has postings for several positions such as network analyst, server analyst and

### JOB SOURCE OF THE MONTH

While there were much fewer ads posted on Monster in February than in prior months, the majority of jobs still posted are for information technology positions. The highest number of postings were for business analysts, followed by computer and network operators.

Not all sources are the same! Here’s a quick guide to the best sources for newspaper and online ads for the job you want.

	Calgary Herald Working	Calgary Herald Classifieds	Calgary Sun Classifieds	Workopolis	Monster	Job Bank	Post Secondary job boards
<b>Best sources of job ads by Industry</b>							
Accommodation & Food Services		✓	✓			✓	
Administration & Support			✓	✓		✓	
Arts and Recreation		✓				✓	✓
Construction		✓	✓			✓	
Education	✓	✓		✓		✓	✓
Finance and Insurance	✓	✓		✓			
Health Care	✓	✓	✓	✓			
Information (IT) and Culture			✓	✓	✓		
Manufacturing		✓	✓	✓	✓	✓	
Mining, Oil and Gas	✓			✓	✓		✓
Other Services		✓	✓			✓	✓
Professional Services	✓			✓	✓		✓
Real Estate	✓	✓					
Retail Trade		✓	✓		✓	✓	
Transportation & Warehousing		✓	✓		✓	✓	
Wholesale Trade			✓			✓	

PC support analyst.

There are various recruitment agencies that specialize in getting IT professionals hired. Some of these include **David Aplin Recruiting** ([aplin.com](http://aplin.com)), **Systematix** ([systematix.com](http://systematix.com)), **Executrade** ([executrade.com](http://executrade.com)) and **Finney-Taylor Consulting Group Ltd.** ([finney-taylor.com](http://finney-taylor.com)).

# Working from home

**KITA ESERVE** realized she enjoyed working from home while working for a Calgary communications company a couple of years ago.

“I was able to occasionally work from home and used to do it when the weather was terrible outside or if I was feeling under the weather but needed to get stuff done,” Eserve says. So when she started up her own consulting company, Metrik Marketing Inc, last summer, Eserve decided to work from home. “I love it,” she says. “I get to work in my pajamas and if I need a break from the house I have the option of working from a coffee shop or at one of the locations my contacts have leased out.”

But Eserve says business owners need to be self-disciplined to work from home. “You need to be disciplined to get started on work and also disciplined for calling it quits for the day. I find it hard to pull myself away from work at the end of the day. I try to set a time.”

Eserve is one of a growing number of people who are working from home. According to [Statistics Canada](#), approximately 2.8 million Canadian workers (17 per cent) did some or all of their work from home in 2000, up from 2.1 million in 1995.

For those who own their own business, new technologies have made running their business out of their home a viable option. With recent advances in technology, such as the Internet, email, intranets, fax machines and voicemail, working in a traditional office is no longer a necessity.

But choosing to work from home isn't for everyone and there are advantages and challenges to running a business out of your home.

## Resources

**Alberta Employment & Immigration** provides various workshops for employers and business owners. Visit [employment.alberta.ca](http://employment.alberta.ca) and search “workshop” to find all available workshops.

**The Business Link** ([canadabusiness.ca](http://canadabusiness.ca)) is a not-for-profit organization that provides information, resources, seminars and assistance to small business owners.

**Calgary Work at Home Women** ([calgaryworkathomewomen.com](http://calgaryworkathomewomen.com)) is a website dedicated to providing online resources, tips and advice to women-owned home-based businesses in Calgary.

**SOHO** ([soho.ca](http://soho.ca)) is an organization that provides support to small business owners.



Kita Eserve started up her small business from home.

## Advantages

- ✓ **You make your own hours.** Working from home gives you the freedom to do as you please and work whenever you want to work.
- ✓ **No commute.** You don't have to face the sometimes grueling Calgary traffic jams to get to the office on time.
- ✓ **No dress code.** You can work in your pajamas or a t-shirt and shorts if you want to.
- ✓ **Cost savings.** Along with no leasing costs, you can also write off a portion of your home office expenses on your taxes.
- ✓ **Perfect for stay-at-home parents.** If you have children, working from home can be especially convenient.

## Challenges

- ✓ **Must have self-discipline.** If you know you don't have to be in the office at a certain time, you must have a lot of self-discipline to start work at a decent hour.
- ✓ **No outside pressure.** Without people working around you there is no external motivation for you to be busy.
- ✓ **Need self-motivation.** Because you're working for yourself and by yourself, it is completely up to you to get motivated.
- ✓ **No relaxing spot.** You can't escape the office and go home, because you're already there.
- ✓ **Can get overworked.** Because there are no set times and it's your own business you are responsible for getting things done. Sometimes this means people who work from home can work all hours.

## Need more info? Visit a Calgary LMIC!

Labour Market Information Centres (LMICs) can provide you with information to help you make career, learning and work decisions. LMICs have books, magazines, newspapers, software and videos about all kinds of employment related topics.



### Calgary Locations

**Downtown** 5th Floor, Century Park Place, 855 - 8 Avenue SW  
Phone: 403-297-6344

**South** 100 Fisher Park II, 6712 Fisher Street SE  
Phone: 403-297-4024

**East** 1520 Marlborough Mall, 515 Marlborough Way NE  
Phone: 403-297-7570

**North** One Executive Place, 1816 Crowchild Tr NW  
Phone: 403-297-3951

**South/Central** Third floor, 10th & 10th, 1021-10 Ave SW  
Phone: 403-297-2094

For further contact information and office hours:  
[employment.alberta.ca/calgary](http://employment.alberta.ca/calgary)

## Finding work in Calgary

### Job search and career websites

[alis.gov.ab.ca](http://alis.gov.ab.ca) (Alberta Learning Information Service)

[jobbank.gc.ca](http://jobbank.gc.ca) (Job listings)

[workopolis.ca](http://workopolis.ca) (Job listings)

[monster.ca](http://monster.ca) (Job listings)

[nextsteps.org](http://nextsteps.org) (Job resources for youth)

[albertajobs.com](http://albertajobs.com) (Job listings)

[hgcareers.com](http://hgcareers.com) (Job listings)

[healthjobs.ab.ca](http://healthjobs.ab.ca) (Health care job listings)

[wowjobs.ca](http://wowjobs.ca) (Job listings)

### Job search and career information by phone

Alberta Career Information Hotline: 1-800-661-3753

Fax: 780-422-0372 TDD: 780-422-5283

### Sources of Labour Market Information

These websites offer a wealth of labour market information on Alberta and specific communities

[employment.alberta.ca/lmi](http://employment.alberta.ca/lmi)

[employment.alberta.ca/calgary](http://employment.alberta.ca/calgary)

(Alberta Employment and Immigration)

[alis.gov.ab.ca](http://alis.gov.ab.ca) (Alberta Learning Information Service)

[albertacanada.com](http://albertacanada.com) (Business and economic information)

[calgaryeconomicdevelopment.com](http://calgaryeconomicdevelopment.com)

(Calgary Economic Development)

[Alberta Employment and Industry's Calgary Region](http://AlbertaEmploymentandIndustry.ca) site offers labour market information, employer connections, career and employment workshops, a training and career services directory and more.

## Where to find us

This publication and other labour market information products can be found at  
[employment.alberta.ca/calgary](http://employment.alberta.ca/calgary)

We welcome your feedback! Send comments or suggestions to [EI.Webmaster@gov.ab.ca](mailto:EI.Webmaster@gov.ab.ca).

## New to Calgary?

A new website, [calgarypedia.com](http://calgarypedia.com), is driven by people who work and live in Calgary. Here, you will find information on housing, living, working and playing in Calgary.

Calgary Economic Development (CED) is a great source of potential **employment**, with a comprehensive list of employers organized by industry. For more information, call CED at 403-221-7831 or click on the Calgary Business Directory at [calgaryeconomicdevelopment.com](http://calgaryeconomicdevelopment.com)

The City of Calgary's website provides a wealth of **information**, such as the history of the city, traffic reports and cameras, bylaw issues, parks and recreation and events going on year round. For more information call 403-268-CITY or visit [calgary.ca](http://calgary.ca). For **transit** route information call 403-262-1000 or visit [calgarytransit.com](http://calgarytransit.com)

There are more than 25 hospitals, medical clinics, home care, outpatient clinics and long term care centres in the **Calgary Health Region**. Visit [calgaryhealthregion.ca](http://calgaryhealthregion.ca) or call 403-943-1111 or You can also contact Health Link at 403-943-LINK or online at [calgaryhealthregion.ca/yourhealth](http://calgaryhealthregion.ca/yourhealth).

Calgary has a thriving **cultural** scene. Visit [calgaryplus](http://calgaryplus.com), [ffwdweekly.com](http://ffwdweekly.com) or [discovercalgary.com](http://discovercalgary.com).

The [Calgary Real Estate Board](http://CalgaryRealEstateBoard.com) and the [Canada Mortgage and Housing Corporation](http://CanadaMortgageandHousingCorporation.com) are excellent sources for **housing market** information in Calgary including valuable information on information for homebuyers, homeowners, renovators and renters. Calgary's current rental vacancy rate is 2.1 per cent. In October 2008 the average monthly rental price for a two-bedroom apartment was \$1,148. For rentals in Calgary, visit [albertarent.com](http://albertarent.com), [calgary.kijiji.ca](http://calgary.kijiji.ca), [craigslist.ca](http://craigslist.ca), [places4rent.ca](http://places4rent.ca), [lowcostrent.org](http://lowcostrent.org) or the [Calgary Housing Company](http://CalgaryHousingCompany.com).

The 2007 Alberta Wage and Salary Survey covers more than 400 occupations and provides information on **wages and salaries** for full-time and part-time employees in Alberta by occupation, geographic area and industry group. To find out more information about your career, visit [alis.alberta.ca](http://alis.alberta.ca)